

August 11, 2008

Re: State of Arizona Benefit Options Program

Dear Provider:

The State of Arizona Department of Administration (ADOA) and Schaller Anderson Healthcare (SAH) have mutually agreed to end our contractual agreement for SAH to provide network access for members enrolled in the Arizona Benefit Options, State employee health plan. The current contract between ADOA and Schaller Anderson will terminate September 30, 2008.

Between August 11, 2008 and September 5, 2008 ADOA will conduct open enrollment during which time active members will have the opportunity to select other options. The logos on the bottom of this page represent the other network providers ADOA offers. Members will also be able to request transition of care if they have an on-going medical need.

SAH is committed to assisting ADOA achieve a smooth transition for the benefit of their employees and covered dependents. All claims under your Schaller Anderson contractual agreements with dates of service through September 30, 2008 will be paid during a claims run-out period and according to the provisions of the plan.

Any questions related to this transition can be directed to the ADOA benefits office at 602-542-5008 or Fiserv Health Harrington, the State's claims administrator at 888-999-1459.

